

CACTTUS Business Solutions

Business Solutions services are mainly concentrated in offering IT-based solutions which enable companies and organizations to be more efficient in their daily operations, and to have the ability of obtaining a detailed real-time overview on what is going on within the organization.

Excellent products and services which help companies' growth and sustainability are offered by the experienced and certified business solutions team.

Strengths

- Top global solutions in combinations with local implementation and support services
- Flexibility of custom-tailored solutions for specific industry and company
- IT implementation complemented with business consultancy
- Turnkey solutions including professional services, software licenses and add-ons, core IT infrastructure services and hardware
- Microsoft Solution Provider Agreement (for selling MS Dynamics Licenses)

CACTTUS Business Solutions - Services

PRODUCTS & SERVICES

- Consulting
- · Analysis and Design
- Customization and development
- Integration with external systems
- Maintenance and support
- Project management
- Change management
- Training

OTHER PRODUCTS

- Dynamics Mobile mobile sales and warehouse
- Safefleet Fleet Management

MICROSOFT

- Microsoft Dynamics 365 Business Central
- Microsoft Dynamics NAV
- Microsoft Dynamics CRM
- Microsoft Biztalk

ERP FUNCTIONALITY

- Financial Management
- Purchase and Procurement
- Sales and Marketing
- Inventory Management
- Warehouse Management
- Manufacturing

CACTTUS Business Solutions - Services

ADDITIONAL MODULES AND ADD-ONS

- Mobile Sales
- Mobile Warehouse
- HRM and Payroll
- PoS for hospitality sector
- PoS for other retail
- Custom Integrations with
 - Hotel Management Systems
 - Fuel Dispenser Systems

OPEN SOURCE

- Open ERP
- Sugar CRM

OTHER SOLUTIONS

- Customer Relationship Management
- Human Resource Management
- Procurement Management
- Fleet Management
- Vertical Solutions for Financial Industry

CACTTUS ADD-ON PRODUCTS

- Payroll
- ARK PoS for hospitality sector
- · C-PoS PoS for other retail
- AMIS Procurement Management

References - Public Sector

- ARBK
- AKP Privatization Agency of Kosovo
- Commission for Mines and Minerals
- Competency Center of Malisheva
- Kosovo Energy Corporation
- Kosovo Pension Savings Trust
- Kosovo Police Services
- Kosovo Railways
- Kosovo Tax Administration
- Kosovo Trust Agency
- Kosovo Judicial Council
- KOSST (Kosovo)
- Kreditimi Rural i Kosovës L.L.C.
- Ministry of Agriculture (Kosovo)
- Ministry of Communities and Return (Kosovo)
- · Ministry of Economy and Finance (Kosovo)
- Ministry of Education and Science
- · Ministry of Finance
- Ministry of Foreign Affairs (Albania)• Ministry of Health (Albania)

- Ministry of Internal Affairs (Kosovo)
- Ministry of Justice (Kosovo and Albania)
- Ministry of Public Services (Kosovo)
- Municipality of Lipjan (Kosovo)
- Municipality of Podujeva (Kosovo)
- Municipality of Prishtina (Kosovo)
- Municipality of Tirana (Albania)
- National Department of Justice
- Office of Judicial Administration (Kosovo)
- Parliament of Kosovo
- Prime Minister's Office (Kosovo)

References - Private Sector

- American School of Kosovo
- Albi Commerce
- ArtHouse
- Banja e Kllokotit
- Bosnalijek
- Buçaj sh.p.k
- BNT Electronics
- Campus College "Rezonanca"
- Conad
- CocaCola HBC
- Datech
- Delta Security
- Elen
- Frutomania
- Hotel Sheraton
- Hib Petrol
- Ipko
- Innovation Center Kosovo ICK
- Intech +
- ItalModaf
- InterEuropa
- Independent
- IZUM

- Judex
- Kastrati Group
- Kolegji Heimerer
- KIVO LLC
- KTTN
- Kerveshi & Partners
- KosovaLive
- Lindex
- · Laboratori Avicena
- LC-Waikiki
- LiftKos Sh.p.k
- MDA Management and Development Associates
- Microsoft Albania
- MOFA
- Migros
- Pristina International Airport
- Porsche Albania
- RSM Kosovo
- Rugova
- RTV21
- Recura

- STIKK Kosovo Association of Information and Communication Technology
- SPAR Kosova
- Sigal (Uniqa Group Austria)
- Tulltorja
- Tremed
- Ujë Rugove
- · University of New York Tirana
- · Vokshi Lata
- Water Utility Company- Tirana

References - International Agencies

- Academy for Educational Development AED (USAID)
- Danish Refugee Council (DRC)
- Deutsche Gesellschaft für Technische Zusammenarbeit (GTZ)
- EULEX European Union Rule of Law Mission in Kosovo
- European Commission Liaison Office (ECLO)
- European Union Planning Team
- ENK Invest Group
- EUOK
- FYF
- EUSR
- · Financial Markets International
- FES Pristina
- GIZ Office Albania
- GIZ
- Helvetas
- International Development
- IFES
- International Criminal Investigative Training Assistance Program (ICITAP)
- International Management Group (IMG)
- International Research & Exchanges Board (IREX)
- International Finance Corporation
- International Kosovo
- IMF Office in Pristina

- IMG
- Kosovo Private Enterprise Program (Booz Allen Hamilton) / (USAID)
- KPEP
- NATO Kosovo Force Headquarters (KFOR H.Q.)
- · Norwegian Embassy in Kosovo
- OPDAT Office of Overseas Prosecutorial Development, Assistance and Training
- OSCE Organization for Security and Co-operation in Europe
- · Save the Children
- Swisscontact
- · Swiss Office
- Swiss Embassy in PristinaOSCE
- UNDP United Nations Development Programme
- UNMIK United Nations Interim Administration in Kosovo
- UNFPA United Nations Population Fund
- USAID United States Agency for USAID FMI
- UN-HABITAT
- UNICEF
- USAID KESS
- World Learning
- · Women for Women

References

Telecommunications and Networks

Vala 900

Banks/Finances

- Alpha Bank
- · American Bank of Albania
- Banka për Biznes
- Banka Ekonomike
- Central Bank of the Republic of Kosovo
- Central Bank of Kosovo
- Commercial Bank BKT
- Deloite
- Deposit Insurance Fund of Kosovo
- FINCA
- International Commercial Bank
- Kosovo Credit Guarantee Fund
- KRK
- New Bank of Kosovo
- Nova Ljubljanska Banka (NLB) Prishtina
- Pro Credit Bank

- Raiffeisen Bank Kosovo
- SCAAK
- Turkish Economic Bank TEB
- · World Bank Office in Pristina

Health

- American Hospital
- ALOKA Hospital
- Doni Dent
- Human Plus
- · Lindja Hospital
- O.P.S.Dr. Ferit Koçani
- · Ogechi Health
- Royal Medical Hospital
- VENOMED Plus

NGO

- Instituti për studime të avancuara GAP
- Kosovo 2.0
- KosovaLive
- Oda Ekonomike Gjermano Kosovare

